

## trixbox by the community, for the community



### **trixbox® Community Edition (CE) telephony application platform has rapidly become the most popular Asterisk-based distribution in the world.**

In what has become the largest and most active Asterisk community since trixbox CE's inception in 2004, thousands of "trixboxers" share questions, fix bugs, and develop enhancements on a regular basis. With Fonality's contribution as project sponsor, trixbox CE contains all the benefits of open source, as well as the added bonus of a commercial company standing behind it.

"I realized it [trixbox] was the way to go for 95 percent of the SMBs out there."

– Chris Sherwood, CEO, SureTeq

### **What's Inside?**

trixbox CE combines the best of the open source telephony tools into one easy-to-install package. Based on an enhanced LAAMP (an open source bundle of Linux®, Apache™, Asterisk®, MySQL®, and PHP), the trixbox dashboard provides easy to use, Web-based interfaces to configure, manage, and support a complete IP-PBX system. trixbox CE's point-and-click, Web-based GUI dramatically increases ease of use, streamlines installation and virtually eliminates the need for the command line. trixbox CE has an enhanced call data reporting module, a network interface configuration tool, an admin status screen, and an improved endpoint manager tool that now supports Polycom, Linksys, Aastra, Cisco, Grandstream, and Snom IP phones. trixbox CE even has its own automatic back-up and restore system and DHCP manager!

## What about Features?

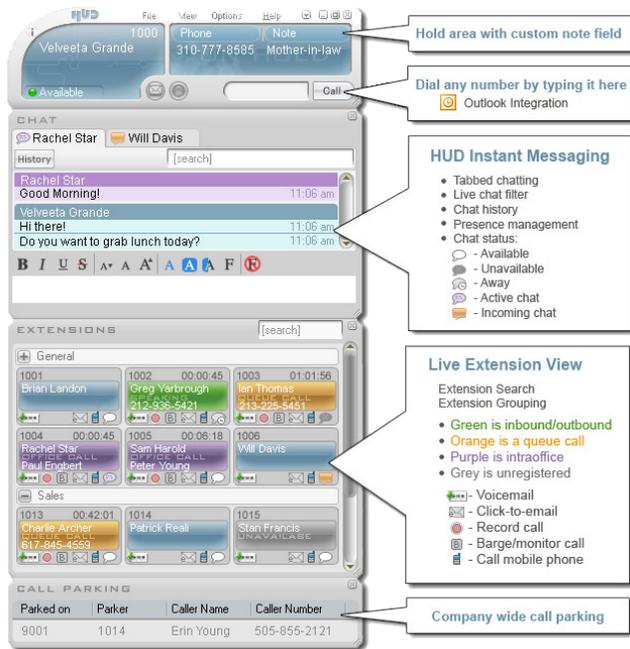


Because trixbox CE is open source, its feature list is endless. Install features developed by the community. Write your own features. With enough work, you can make trixbox do whatever you need it to do!

- ◆ Unlimited Extensions
- ◆ TDM/SIP/IAX Trunks
- ◆ Remote Extensions
- ◆ Voicemail to Email
- ◆ IVR Menu System
- ◆ Ring Groups
- ◆ Call Queues
- ◆ Conference Rooms
- ◆ Follow-Me
- ◆ Time-Based Routing
- ◆ Music On Hold
- ◆ Paging and Intercom
- ◆ Web Access to Voicemail
- ◆ Admin Status Screen
- ◆ Package Manager (for easy updates)
- ◆ Phone Provisioning Tool
- ◆ Network Settings Tool
- ◆ Enhanced CDR Reports

“The highly expandable trixbox contains more hardware and software features than any of the other PBX products I’ve recently tested, yet it remains comparably priced. The product works well for SMBs, but because it’s clearly designed to support enterprise demands (it can easily handle 50-plus VoIP extensions), management can be complex.”

– Robert P. Lipschutz, PC Magazine. July 23, 2007



Hold area with custom note field

Dial any number by typing it here  
Outlook Integration

**HUD Instant Messaging**

- Tabbed chatting
- Live chat filter
- Chat history
- Presence management
- Chat status:
  - Available
  - Unavailable
  - Away
  - Active chat
  - Incoming chat

**Live Extension View**

Extension Search  
Extension Grouping

- Green is inbound/outbound
- Orange is a queue call
- Purple is intraoffice
- Grey is unregistered

- Voicemail
- Click-to-email
- Record call
- Barge/monitor call
- Call mobile phone

Company wide call parking

## Heads-up! Your operator has gone electronic.

Use trixbox CE with HUDlite, Fonality's presence management application that allows employees to control business communications from their desktops. Like a Head's Up Display, HUD empowers its users with company-wide visibility of every colleague, making it easy to initiate communications with one another via voice, chat, or e-mail, with a single, simple interface. HUDlite includes drag and drop calling, call parking, click to call, click to email, and more.

"HUD helps us to enhance communication within the office, since we know whether someone is on the phone or not. We also like HUD's drag and drop call transferring capabilities and its integration with caller ID on the PC desktop."

– SunPorch, Westport, CT

## trixbox in a box!

Get a trixbox CE phone system preinstalled and fully tested with the box that it was made to run on. trixbox Appliance is the only complete solution designed for trixbox by trixbox. The hand-selected hardware gives you the highest quality phone calls with VoIP, digital, and analog connectivity options. trixbox Appliance comes in various configurations to suit your specific needs.



trixbox CE Dashboard



trixbox Appliance

## Need Help? Get Support.

**Need help configuring your trixbox system? Having issues setting up your new Sangoma card? Can't get rid of that echo...echo... echo? System down? trixbox support is here to help.**

The trixbox technical support team offers full troubleshooting and support for trixbox CE. Our support team, built over the last four years, processes over 2,000 calls and 10,000 emails per month and will efficiently help resolve your issue. Purchased hourly or under an annual support plan, you can contact trixbox support during business hours (Pacific time) and get an initial response within one hour!



Fonality trixbox Open  
Communication Certification

Learn more at  
[www.learntrixbox.com](http://www.learntrixbox.com)

### Train Your Administrators, Technicians, and Engineers

Become a certified trixbox Administrator, Technician, and Engineer through our trixbox training program, Fonality trixbox Open Communication Certification (FtOCC). Attend FtOCC to learn the ins and outs of administering trixbox, troubleshooting techniques, proper networking and trixbox configuration, and more!